

# Program Collaboration & Service Integration (PCSI): Collaboration, Overview, and Vision



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# Program Collaboration

A mutually beneficial and well-defined relationship between two or more programs, organizations or organizational units

# Service Integration

Provides persons with seamless comprehensive services from multiple programs without repeated registration procedures, waiting periods, or other administrative barriers

# Five Principles of Effective PCSI

- Appropriateness
- Effectiveness
- Flexibility
- Accountability
- Acceptability

# DPH

## Before

ACD	HEMS	ID
Heart Disease & Stroke	Cancer	STD
Diabetes	WIC	TB
HIV	Obesity, Phys Act, Nutrition	Emerging infections
Hepatitis	Tobacco Cessation	Epidemiology
	Asthma	

## After

ID	CHAPS
TB	Cancer
HIV	Asthma
STD	Obesity, Phys Act, Nutrition
Hepatitis	Tobacco Cessation
Emerging infections	Heart Disease & Stroke
Epidemiology	Diabetes
Immunizations*	WIC

\* Immunizations in FH

# PCSI Examples in TB Clinical Settings

- All patients who have confirmed or suspected TB are screened for HIV
- Referrals to care for HIV positive persons are documented and tracked.

## Rationale

- TB is an AIDS-defining opportunistic infection
- Clinical course and outcomes are influenced by concurrent disease (HIV/TB can be deadly, TB accelerates HIV disease progression)

How can we better address the needs of communities and populations at risk for multiple infections?

# Thank you!

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